

RETURN, REFUND AND CANCELLATION POLICY

Wohoo E-mart Private limited shall not be directly or indirectly responsible to return/accept/change the goods or reimburse any amount or compensation in relation to such orders and shall be at sole responsibility of the seller.

Wohoo E-mart Private limited shall assist only as a mediator between buyer and seller and, at any time point of time shall not undertake any responsibility regarding any delivery, defect or any damage to goods. It shall be at sole responsibility of the Seller to bear such cost and expenses for it.

Wohoo E-mart Private limited shall not be held liable to bear any delivery, packaging or such related expenses with such products.

Wohoo E-mart Private limited shall refund the said amount for the products after necessary deductions (Taxes & Delivery charges) on their part in consultation within bank account of the buyer within 7 working days and following banking guidelines as provided by RBI from time to time.

The buyer shall be able to Cancel the products so order within reasonable time as provided on Wohoo Platform and shall not be at any time be allowed to cancel/reimburse/compensate or such similar action once order is accepted by the Seller.

There shall be 2 days refund policy for the Garments and other related nonperishable goods whereas perishable goods or grocery items or other restaurants foods shall be non-refundable.

Delivery of damaged, defective, malfunction, stale, torn not fit for consumption or any unfit goods shall be at sole responsibility of Seller and Wohoo shall not be directly or indirectly involve in such matters incidental or related thereof.